



SpringSource Hyperic IQ



KEY FEATURES

Built-In Reports. Out-of-the-box view: availability for resources; inventory facts about managed resources; supported and configured metric data collection; performance and availability metrics.

Hot Links to HQ. IQ metric reports link directly to HQ monitoring pages to dig deeper and take action—adjust monitoring settings, modify resource group membership, or perform other actions that permissions allow.

Ad Hoc Query Editor. Allows drag-and-drop creation of simple reports.

Scheduled Reporting. Automatically run and distribute reports on defined schedules.

Multi-Data Center Reporting. Supports multiple data sources; run IQ reports against multiple HQ databases in multiple data centers.

Complex Report Building. Build complex reports with iReport for JasperServer-based reporting environments.

Logical Access to HQ Data. Use simple queries to fetch HQ availability and metrics.

Rich Visualization. Broad array of chart types to visualize service level and performance results.

Multiple Output Formats. Reports can be output in multiple formats.

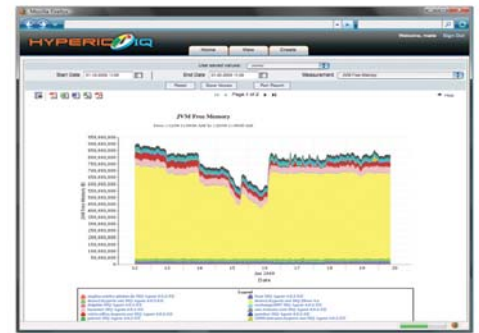
User, Resource, Report Security. Seamless access to user access and resource authorization rules defined in Hyperic HQ.

APPLICATION PERFORMANCE INTELLIGENCE

SpringSource Hyperic IQ advanced reporting and intelligence platform delivers service level and application performance metrics to enterprise users.

With its acquisition of Hyperic, SpringSource is the clear leader when it comes to collecting web operations metrics. If it happens in the web infrastructure SpringSource Hyperic HQ Enterprise will collect it. The SpringSource Hyperic IQ platform applies intelligence to HQ data and allows users to measure performance against service level commitments and deliver report results right to the inbox.

Hyperic IQ, the reporting and intelligence platform from SpringSource, transforms the same metrics that IT uses to manage and monitor the entire technology stack into systems intelligence that business users can use to analyze, evaluate, plan and make strategic decisions.



REPORT ON ANY METRICS, ANY RESOURCES, ANY DATA CENTER

SpringSource Hyperic IQ provides comprehensive and flexible access to HQ data. Any data in the HQ database is available for presentation in whatever way meets the needs of the business. Create tabular or crosstab reports. Analyze and communicate using powerful visualization. SpringSource Hyperic IQ supports a variety of chart types, including gauges, multi-metric line charts, bar graphs, and stacked charts. Deliver any report in the format that makes the data most useable, whether PDF, Excel, Rich Text Format, comma separated values, or Flash.

REPORT ON COMPLIANCE TO SERVICE LEVEL COMMITMENTS

Use SpringSource Hyperic IQ to analyze and report on metrics that measure results against service level objectives to make decisions and set priorities in the context of planned and actual service levels. Availability gauges for resource groups make service level issues blindingly obvious; from there a user can drill-down to uptime/downtime reports for problem resources.

SPEND YOUR TIME PRODUCING RESULTS INSTEAD OF REPORTING THEM

Spend less time reporting on activities and more time managing your infrastructure. SpringSource Hyperic IQ gives the business easy access to performance and service level data, so the operations team can concentrate on management and monitoring. SpringSource Hyperic IQ's built-in reports provide immediate value out-of-the-box. For unique reporting needs, the Ad Hoc Query Editor allows any user to build reports from scratch with a friendly drag and drop interface that hides database complexity.

EXPOSE AND DELIVER SYSTEMS INTELLIGENCE THAT'S EASY TO ACCESS AND USE

With SpringSource Hyperic IQ, you can keep stake-holders inside and outside of IT informed, and up-to-date. SpringSource Hyperic IQ considers the convenience of the information consumer: a user doesn't have to take the scenic route to accomplish a goal.

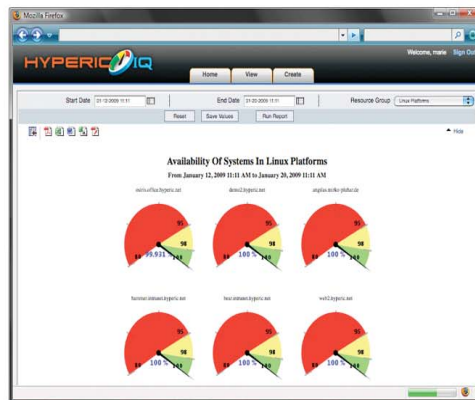
- An IT manager can Ad Hoc Charts directly from the HQ Dashboard.

SpringSource Hyperic IQ

- A business manager can run reports and queries from the SpringSource Hyperic IQ user interface, and drill-down to HQ indicator and monitoring pages, as appropriate.
- An executive checking email on a BlackBerry will see the latest weekly, monthly, or quarterly roll-up reports delivered right on schedule.

KEEP YOUR SYSTEMS INTELLIGENCE AS SECURE AS IT IS TRANSPARENT

You want to be able to publish anything. That doesn't mean sharing everything with everybody. SpringSource Hyperic IQ uses the existing authorization and access controls you've already defined in SpringSource Hyperic HQ Enterprise.



ABOUT SPRINGSOURCE

SpringSource provides a complete suite of software products that accelerate the entire **build, run, manage** enterprise Java application lifecycle. SpringSource employs the open source leaders who created and drive innovation for Spring, the de facto standard programming model for enterprise Java applications. SpringSource also employs the Java and web thought leaders within the Apache Tomcat, Apache HTTP Server, Hyperic, Groovy and Grails open source communities. Nearly half of the Global 2000, including many of the world's leading retail, financial services, manufacturing, healthcare, technology and public sector clients are SpringSource customers. For more information please visit: www.springsource.com.



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